MiTek® SAPPHIRE® Cloud

MiTek® is focused on enabling growth and process efficiency improvements to a wide range of customers and partners who operate within the construction value chain. To this end, our customers have expressed a need for alternative options to the traditional on premise software model. MiTek® is pleased to be able to offer a new Cloud based option for running MiTek® SAPPHIRE® software. This solution is now available for customers running any of the following software:

MiTek® SUPPLY | **MiTek® STRUCTURE** | **MiTek® MANAGEMENT**

Why should you consider MiTek® SAPPHIRE® Cloud?

While there are many benefits to moving to cloud based computing options, the primary benefits that MiTek® customers will receive include the following:

1. Reduced Costs:
→ Lower IT management costs and less burden to your organization.

2. Increased Business Agility
→ Virtual integration of operations across multiple sites and locations.

3. Improved Deployment, Support, and Maintenance:
→ Improved technical support and rapid deployment times.

4. Reliable, Secure, and Scalable environment enabled via partnership with Peak UpTime:
→ Secure access from anywhere and Flexibility to scale as your business needs change.
→ High availability environment - 100% uptime since 2001.
→ Tier III, Gold Certified data center.
→ Multi-Factor authentication.
→ SSAE 18, SOC1-SOC2.
→ Regular third party Penetration testing.

Pricing Structure

The pricing structure for MiTek® SAPPHIRE® Cloud includes the following:
1. Initial setup fee (per database)
2. SAPPHIRE Fees (per location as outlined in the MiTek SLA)

Tiered Pricing based on Number of Users

1 to 50 Users
51 to 100 Users
101 + Users

Platform and Hosting Environment

WAN
100MB Internet
NetScaler 1
NetScaler 2
Switch Fabric
VMware
Host 1 | Host 2 | Host 3

Hardware Based Graphics Acceleration

Critix Services A1 (DC, StoreFront, PVS)
Critix Services B1 (DC, StoreFront, PVS)
AppSrvA1
AppSrvB1
SQLA1
SQLB1

High Availability Storage