



MAINTENANCE | CUSTOMER TESTIMONIAL

"If you're running an operation like this, with this much equipment and this much investment, you should have MiTek Guardian in place."

KELLY NORRIS - Vice President, Manufacturing

SITUATION

Classic Truss & Wood Components produces floor trusses, roof trusses, and wall panels from its 80,000-square-foot facility in Clarksville, Indiana. With production running up to 18 hours a day, equipment reliability is critical to keeping operations moving.

CHALLENGE

Production interruptions could last from several hours to more than half a shift, making proactive maintenance increasingly important, even with an established internal maintenance program.

"We handled issues as they came up, but our goal was to become more proactive and strengthen our preventive-maintenance process," said Kelly Norris, Vice President of Manufacturing.

SOLUTION

Classic Truss enrolled in MiTek® Guardian™ Maintenance to strengthen its existing maintenance efforts.

"The technician trained our maintenance team and sawyers on what to look for, allowing us to improve our maintenance checklist," Norris said.

Through scheduled service visits, multi-point inspections, proactive maintenance, and direct access to MiTek experts, the team added another layer of support to help keep equipment performing at its best.

"It's a great insurance policy for the equipment we have," Norris said.



Location:

Clarksville, IN

Company Size:

90 Employees

Founded:

1994



OUTCOME

By combining its in-house maintenance expertise with support from Guardian Maintenance, Classic Truss strengthened its preventive maintenance

program, expanded its technical expertise, and increased its confidence in keeping equipment running at peak performance.

Ready to keep your equipment in peak condition?

Talk to a MiTek Representative to learn more.

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