



MAINTENANCE | CUSTOMER TESTIMONIAL

"When you partner with MiTek Guardian, you're not just getting one technician. You're getting about 20 technicians that support your technician in the shop."

PABLO PACHECO - COMPONENT DIVISION MANAGER

SITUATION

Builders Warehouse provides high-quality products to customers in Nebraska, Colorado, and neighboring states. Its two truss plants run on MiTek software and are equipped with MiTek automated solutions.

At Builders Warehouse in Aurora, Colorado, two full-time mechanics oversee and maintain the equipment, including linear and component saws and assembly tables used to fabricate floor and roof trusses and wall panels.

CHALLENGE

In recent years, Builders Warehouse has invested in new MiTek equipment to stay at the forefront of innovation and increase production. With the new equipment, there were new maintenance considerations that the in-house mechanics were less familiar with.

SOLUTION

Builders Warehouse enrolled in MiTek® Guardian™ Maintenance to complement its in-house maintenance program and help keep critical equipment performing at its best.

"If you're purchasing equipment, you need someone to take care of it—you need Guardian," said Pablo Pacheco, Component Division Manager at Builders Warehouse.

Builders.

Locations:

Nebraska & Colorado

Company Size:

~200 Employees

Founded:

1977



OUTCOME

By adding Guardian Maintenance to support its in-house maintenance team, Builders Warehouse has strengthened its preventative maintenance program and expanded its in-house maintenance expertise.

Pacheco said collaboration between his mechanics and the Guardian technician has been so valuable that he feels confident empowering his team to take on more scheduling and oversight of machinery maintenance.

Ready to keep your equipment in peak condition?

Talk to a MiTek Representative to learn more.

MiTek®

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