



MiTek®

WORKSTATION REQUIREMENTS

GUIDANCE FOR MITEK CUSTOMERS AND IT STAFF

PURCHASING NEW HARDWARE FOR MVP® OR MITEK PRODUCTION™, MITEK BOARD STRETCHER™ AND MASTER SERVER.

These are recommended hardware specifications to effectively utilize the applications with reasonable performance expectations.
Maintaining current Windows® updates is necessary to ensure support.

SUPPORTED ENVIRONMENTS FOR MITEK BOARD STRETCHER AND/OR MASTER SERVER VERSION 9.9.0

64-bit Edition	Workstation OS	SQL Server Express	Prerequisites
Versions	Professional		.Net 7
	Enterprise	2019	
	Windows 10® *	2022	
	Windows 11® *		

* (non-beta) Windows 10 or 11 all builds currently supported by Microsoft®

PERFORMANCE CONSIDERATIONS

Local Area Network

- ▶ For best performance, a wired Gigabit network is recommended, with all devices running at the same speed.

Recommendations for Highest Performance

- ▶ CPU with turbo frequency > 4.7 GHz
- ▶ SSD with > 500MB/s read & write speeds
- ▶ Additional RAM recommended if multitasking (i.e. running other programs on the computer.)
- ▶ Standard SQL recommended if supporting more than Board Stretcher, Master Server and MiTek Production/MVP

UNSUPPORTED OPERATING SYSTEMS

- ▶ Any version of Windows 10 or 11 not designated as "Professional" or "Enterprise" (i.e. Home, RT).

NEW WORKSTATION RECOMMENDATIONS

CPU	4.7 GHz Core i7/i9/Xeon (Gen 10+)
RAM	16 GB



SOFTWARE SUPPORT

Hours	Mon – Fri, 7:00 a.m. – 7:00 p.m. (Central Time)
Phone	1-866-MITEKTS - (1-866-648-3587)
Email	MiTekSupport@mii.com