

## Erlang/RabbitMQ™ Security Notice for MiTek® Production Software & DirectDrive™

### Security Vulnerability Identified

A vulnerability has been found in the Erlang runtime system installed with RabbitMQ. However, RabbitMQ does not access the part of Erlang with the identified vulnerability. Therefore, MiTek software and machinery are **NOT** affected.

If you want to upgrade Erlang to a version without the vulnerability, our Software Help Desk will support you.

- To contact the Software Help Desk, call 1-866-648-3587, Mon - Fri, 6:00 a.m. – 7:00 p.m. (Central Time), or email us at [MiTekSupport@mii.com](mailto:MiTekSupport@mii.com).

If you have one or both of the following, you are using RabbitMQ:

- Computers with MiTek Suite and MiTek Production software.
- DirectDrive computers that have messaging.

If you use **MiTek Suite** from the Cloud, this announcement does not apply to you. Since RabbitMQ lives on the Cloud, MiTek will apply a patch fix as needed.

To verify if you are a Cloud user,

1. Open MiTek Production Configurator and look for the *Broker Address* field.
2. If the field lists either of these locations, you are on the Cloud:
  - a. rabbitmq-mitekaccess.eastus.cloudapp.azure.com
  - b. rabbitmq-mitekaccess.westus3.cloudapp.azure.com
3. If you are on Cloud, you do not need to do anything.

